

## Introduction

Goosewood Holiday Park offers lodges and touring holidays and is set in 20-grass acres with a fishing lake. There is also the Green Acres and Lake View development (for private owners only) which is an additional 32-acres with another lake. The park is in the village of Sutton on the Forest which is located 6 miles from the city centre of York. The land on the park is mostly flat, with trees lining the edges of the park. Unfortunately, we don't offer lodges which are suitable for people with access needs.

**We look forward to welcoming you. If you have any queries or require any assistance please phone 01723 584311 or email [info@flowerofmay.com](mailto:info@flowerofmay.com)**

## Pre-arrival

The park is situated on Carr Lane (YO61 1ET) and is 6 miles from York.

**By car** – There are two main roads which provide access to Goosewood. From the West there is the A19 and from the East there is the A64. Once you are off these roads, there are then smaller B-roads to follow to the park. The park is signposted via Goose Lane and if you arrive via Carr Lane, the park is on your left-hand side.

**By train** – The nearest train station is York. It is 6 miles from the park. Taxis are available from the station and they offer accessible taxis.

**By bus** – The number 40 bus stops on corner of Carr Lane and Goose Lane in Sutton on the Forest, from here it is approximately 10-15 minutes steady walk to the park. Please note, there are no footpaths along the small road, but there is little traffic using this road. Buses run every hour Monday to Saturday and every two hours on a Sunday. [View the timetable >](#)

There are a number of equipment hire services and a Shopmobility store in York, to view these please [click here >](#)

## Car parking and arrival

On entering the park, there is a tarmac road which leads to 10 short-stay car parking spaces in front of the reception area. They are all tarmac parking spaces. None of these are marked as Blue Badge spaces, however they are all within 20 yards of the reception. Visitors could check-in without leaving their vehicle, please contact us to make a prior arrangement.

There is a barrier for access to the park itself. Once on the park there is one car parking space next to each lodge or touring pitch. The lodges all have a tarmac car parking space, while the car parking space next to the touring pitches are likely to be on grass.

There is street lighting in the car park and lights on the reception building which light the car park area.

## Reception

The reception is located at the front of the park and also has a small shop with essentials. The park cannot be accessed without a key card from reception (a £10 cash deposit is required and refunded on return of the card).

The entrance to the reception is level and is also tarmacked from the carpark. The opening width of the reception door is 820mm (32¼ inches), the door handle may provide a small obstacle. The

reception area is level throughout with no steps or ramps. There is enough space for a wheelchair to access all parts of the reception and shop. There is even lighting throughout provided by the ceiling panel lighting and there is vinyl flooring throughout. There is a dropped desk which is suitable for wheelchair accessible check-in. Regular office equipment is available to assist people at reception if required. All touring guests are taken to (and can be assisted to their pitch) by the park warden, while those staying in a lodge can also be assisted to their lodge if required.

### **Touring facilities**

We have a limited number of hard-standing pitches, most pitches are grass pitches for touring which are located close to the reception and facilities. Assistance is available for pitching and parking is available by the pitch. Park facilities such as the reception and swimming pool are not signposted but we do provide a park map which details where the facilities are. Signage on the park is either a white background with green writing or a yellow background with brown writing.

Behind the reception there is a shower block, laundrette, disabled shower room and toilet, chemical disposal point and washing up facilities. There are two sinks with draining boards outside the shower block with lots of space either side, there is no clear space underneath. The furthest pitch from these facilities is approximately 300m away.

The fire points are placed in the same place as the water points and are approximately 50m away from any pitch. The general waste and recycling bins are located just to the side of the shower block and other facilities and as such are at most 300m away.

Pitches are allocated on arrival, requests for particular pitches can be made in advance but no guarantee can be made that you will get this pitch. We will always do our best to meet people's requirements where possible.

### **Lodges / Holiday Homes**

We have 5 lodges for hire which sleep 6 people. They are 40ftx20ft and unfortunately are not suitable for people with access needs.

We also have 4 holiday homes which sleep 6 people and 10 holiday home which sleep 4, both at 42ftx14ft. Unfortunately these are not suitable for people with access needs.

All lodges for hire have two or three steps up to them, and access in the corridor between rooms is small.

### **Toilet and washing facilities**

There is one toilet block on the park, located close to the reception and touring pitches. There is no parking available at the toilet blocks, but there is parking at reception which is close. There is an access/disabled facility here and is located in a separate room from the other wash/toilet facilities. It is a unisex facility and is left open when not engaged.

Entry is level on concrete with no steps or ramps. The clear door opening width is 850mm (33¼ inches) and there is a toilet, wash basin and shower. There is a 1780mm (70inches) space for a wheelchair to the right of the WC (when facing the WC) and there is an adjustable hand rail which can be put in a vertical or horizontal position also to the right of the WC as you look at it. To the left of the WC as you look at it, there is a hand rail placed at a 45-degree angle and is fixed to the wall. The height of the WC from seat to floor is 40cms (15¾ inches). The previously mentioned, adjustable hand rail which can be vertical or horizontal, can also be used for the shower, which sits directly to

the right of the WC as you look at it. Guests can alert the office by pulling the red alarm cord. The room is well lit throughout via a single light. The floor is tiled, so care needs to be taken when it is wet. There are levers on the taps of the wash basin.

### **Ladies and Gents toilet and wash facilities**

The main toilet and shower block has separate facilities for men and ladies plus 2 family bathrooms. The family bathrooms have a shower, WC sink and hand drier. The men's has 4 toilets, 4 urinals, 4 showers and 8 sinks. The ladies has 7 toilets, 4 showers, and 8 sinks.

### **Launderette**

There is ramp access to the launderette. Inside, there are two front loader washing machines and two dryers which are also front loaders, additionally there are two sinks in this room. The door opening width is 70cms (30½ inches) and the floor is tiled and level throughout with large spaces throughout. There is strip lighting and the room is well lit.

There are standard household ironing boards which have an adjustable height and an iron can be picked up from reception for a refundable deposit.

Parking is available outside launderette.

### **Food and drink outlets / Leisure facilities**

The bar and bistro and swimming pool is in the same building close to the reception and entrance to the park. This section will cover both of these facilities.

Parking is available outside these and near the reception area which is close to the swimming pool and bar. There is level access via two entrances to these facilities and the area in front of the doors is large, level paving stones.

The whole building is on one level and is flat, with a mixture of carpet and wooden floors. The clear door opening is 1860mm (73¼ inches) with large spaces inside for wheelchair access. The whole building is well lit with spotlighting throughout.

#### *Bar and bistro*

There good spaces between tables in the bistro area. Seating is available and there are regular, padded chairs with a back and no arm rests, bar stools and sofas.

Different dietary needs are detailed on the menu which is also available online ([click here >](#)) and a full dietary and allergy book is kept at the bar, and available to view. Staff can read out the menu to our guests if required.

Meal orders can be placed at the bar, however staff will do all they can if guests need assistance in ordering. The table is a dark wood colour while the cutlery is stainless steel providing a good contrast between the two colours.

At most the nearest toilet facilities are 15m away, with flat access. The toilet area is on a vinyl flooring.

#### *Swimming pool*

The door opening width in to the changing rooms for the swimming pool is 90cms (35½ inches) and there is an L-shaped layout inside. The smallest width in the changing room is 82cms (32¼ inches).

There is an alternate entrance via the pool reception if required. There is one disabled changing unit towards the entrance to the pool, with shower, WC and wash basin. The WC and wash basin both have hand rails. The WC has an adjustable hand rail which can be either in a vertical or horizontal position. The flooring is tiled, so care needs to be taken when the area is wet. The whole changing room is well lit throughout and the tiled floor runs throughout the whole changing area and pool.

Access to the pool is via steps which gradually go in to the water. There is no handrail in to the water, but it may be possible to use the safety barrier which separates the main pool and the toddler pool.

The opening times for the swimming pool are 10am until 7pm daily during the high season (school and bank holidays). At all other times, the pool is open 12noon until 6pm, Friday to Wednesday and closed on Thursday.

If you need to discuss specific requirements you can contact the Park Manager at Goosewood Holiday Park on 01347 810829.

### **Shop**

The shop is located at the reception. There is traditional metal shelving in a white colour and the shop stocks convenience products (bread, milk, crisps, drinks etc), touring essentials and kids toys, plus tourist information.

There are large spaces around 3 sides of the shelving which sits in the middle of the room and around the sides. There may be one corner of the middle unit which restricts wheelchair access.

Payments are made at the reception/check-in desk where there is a low counter area. There is no background music and staff are available to provide assistance if required. Unfortunately there is no loop system or signage in the reception area.

### **Additional information**

There is emergency lighting in the reception, toilet block, bar, bistro and swimming pool areas. Staff are aware of the evacuation procedure and more information is at the fire points on the park. We welcome assistance dogs and provide water bowls. Dogs must be kept on a lead on the park, but there are lots of places to exercise a dog in the surrounding areas. Emergency signage is either a red background with white writing or a green background with white writing.

We have an area where a mobility scooter or battery powered wheelchair could be charged.

Throughout the public buildings there is a contrast between the colour of the floor, which are dark colours, and the walls which are mostly a magnolia colour.

### **Contact information**

Phone number: 01347 810829

Address: Carr Lane, Sutton on the Forest, York, North Yorkshire, YO61 1ET.

Email: [info@flowerofmay.com](mailto:info@flowerofmay.com)

Website: [www.flowerofmay.com](http://www.flowerofmay.com)

Office opening hours: 9am-5pm (extended opening hours during holiday season)