



FLOWER OF MAY
HOLIDAY PARKS

SEASONAL RENEWALS 2027 FAQs

FAQs

How long is the season?

Our season starts on 1st March each year but the end date varies by park. Please check with your park for dates.

Do you do Winter Storage?

Yes we do. During the closed months we offer Winter Storage. You are welcome to visit your caravan to check on it during park opening hours. You are not permitted to stay and services may not be available.

When and how to pay?

A non-refundable deposit is taken at booking to secure your pitch, then you have the option to pay in two instalments, one half is due by mid-February, and the second instalment is due by 1st June. Access to your pitch may be restricted if these dates are not met.

Do you offer Payment Plans?

Instalment dates as above, however you will be able to make payments into your account via your payment link. Please ensure due dates are adhered to.

What is included in the Seasonal Fee?

You are paying for your pitch, water and VAT at 20%. Electric is chargeable by pre-paid meter cards.

Terminating your pitch/contract?

We require 4 weeks' notice as per terms and conditions, a pro-rata refund will then be calculated and refunded once you have vacated the pitch. The refund is issued back to the original method of payment. Please note that any refunds are less the non-refundable deposit and no refunds are payable after 31st July.

How long does this agreement last?

This is a seasonal agreement and will need renewing each year.

Can I sell my caravan and the pitch?

No, pitches are non-transferrable. If you sell your caravan you cannot sell it on the pitch. You would have to give notice and should the person buying the caravan wish to remain on park, they can apply for a pitch.

Is there an age limit on tourers?

Caravan over 20 years old will require an inspection before the reservation is accepted.

How much is the electric?

Unit rates are available on our website or at your Park Reception. Electric cards can be topped up at Reception during opening hours. Please note that the electric supply to our touring pitches is 16amps.

Do you sell Gas Bottles?

We stock Calor gas bottles. We only offer an exchange like for like, for Calor bottles. Prices can be found on the notice board at Reception or on our website.

Am I allowed a storage box?

Storage boxes are permitted with maximum dimensions of Height – 55cm, Width – 109cm, and Depth – 52cm. The box must be a neutral colour and situated to the rear of the caravan. Strictly one box per caravan.

Owners are expected to keep the park clean, in particular the ground under and adjacent to their caravan. No items / litter to be stored under the caravan.

Can Awnings be kept up for the season?

Not on all parks, please check with your individual Park Reception.



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What size can my awning be?

Your awning cannot be bigger than your caravan. We do not allow Annex Awnings unless you have written permission from Head Office.

How many cars am I allowed on my pitch?

Only one car allowed per pitch. Additional vehicles must go into the overnight car park and will be chargeable. One car pass will be provided – please obtain from Reception. Day Visitors can park in the main car park. Sign written vehicles are not permitted next to pitch and must be parked in overnight car park.

Can I take my caravan off park?

Yes, you can take your caravan away for repairs or touring, all we ask is that you let Reception know.

Can I have 2 barrier passes?

Each park has a restriction on the number of barrier passes issued. Please speak to your Park Reception, and a deposit is required for each pass.

Can I move pitches?

Yes, at the time of renewing you can request a move which we will try to accommodate. Any pitch moves during the season are by prior agreement with Head Office only and a movement fee may be applicable. We are unable to allow any pitch moves during the high season.

How long can I stay on park?

In line with our Holiday Park Site Licence, the maximum number of successive nights you are allowed to stay is 26, after which you would need to be off park for a minimum 2 nights.

Who can you use the caravan?

Immediate family only (i.e. Spouse/parents/siblings/children) are able to use your caravan. Not extended family or friends. There is strictly no subletting.

Can I clean my caravan or car on pitch?

Caravans and cars must not be washed on the park. Use of pressure washers is prohibited. Contact numbers are available in your reception for companies that are allowed on park to wash your caravan.

Do you allow dogs?

Yes, we do. It is a maximum of 2 dogs per pitch. Dogs must be kept on a short lead at all times. Dog owners must clean up after their dogs. Dogs are permitted in certain areas of our bars. Dogs are not to be left unaccompanied at any time.

Is Wi-Fi available on park?

Yes, there is free guest Wi-Fi available. You can also get direct to van Wi-Fi, if you are interested in this please see Reception for details.

QR Codes

QR Codes are issued to you for use on parks with swimming pools and bars - where applicable. Please check with Reception if you do not receive your QR code via email.