

## **Introduction**

The Flower of May Holiday Park is located between Scarborough and Filey in a village called Leberston. It is a countryside location, yet close to the coast and beaches of Cayton, Scarborough and Filey. It is just off the A165, with a slight incline from the main road up to that park along a tarmacked road.

We cater for tents, tourers, motorhomes and campervans. As well as renting out holiday homes and glamping pods, providing a family-friendly park for private owners and also accommodating seasonal tourers.

Please note, we will always do our utmost to ensure you have a great holiday, and if you require any assistance at any point, please let us know.

**We look forward to welcoming you. If you have any queries or require any assistance, please phone 01723 584311 or email [info@flowerofmay.com](mailto:info@flowerofmay.com)**

## **Arrival**

The nearest railway station is Seamer (4.5 miles) but the most accessible station is Scarborough (5.2 miles). At Scarborough station there are accessible taxi services and accessible bus services running to the park (March – October). Buses to the park are the X20/120 service, which stops at the bottom of the drive up to the Flower of May Holiday Park. They run every half an hour from Scarborough station.

The park itself is secluded from any surrounding areas, and has tarmac roads throughout, with the exception of the path leading to the dog walk on the cliff top. This path is a country path, which can get muddy when wet.

We can provide information on local services for disabled people at reception and the nearest Shopmobility is in Scarborough town centre.

## **Car parking**

Access to the pitches, caravans and pods is restricted by a barrier. The reception, bar and leisure centre can be accessed without having to go through the barrier. Barrier cards are obtained when checking-in at reception to access the pitches.

Visitors can park in front of reception to check-in. There are 5 parking spaces here, none of which are blue badge spaces but they are at most 30 yards from the reception. There is also a large car park for short and long stays, or overflow for check-in. There are some charges that apply for extra cars that need overnight parking, please enquire at the reception.

Check-in is available without leaving your vehicle on request, please let us know in advance.

The car parking space to reception is level tarmac with a sloped path to reception which is level and flat paving stones. Lighting is provided in all areas via street lighting.

## **Reception**

The reception is on the left hand side as you approach the park. Here you can check in, buy electric for a pitch where required, get tourist information and more.

There are no steps to the reception, and no handrail. The access is ramped, sloping downwards towards the reception building. The clear door opening width is 30.7inches (78cms.) The reception is

level throughout with plenty of space for a wheelchair or pushchairs, there are also two sofas here. The carpet is short pile in a dark colour with a pattern, contrasting from the magnolia walls. The reception is well lit with large windows for natural light and ceiling panel (office style) lighting throughout too.

The main counter can accommodate 2-3 people at one time, with an additional space for wheelchair access at the low counter. We can provide standard office equipment to assist if required at reception. All visitors are accompanied to their touring or camping pitch, and we can also assist with assisting guests to their caravan or pod on request.

### **Touring facilities**

We have hard standing pitches with water, electric hook up and drainage for touring. For camping we have grass pitches. We allow one car to park by each pitch, all other cars must be parked in the overnight car park and will need to purchase a parking pass.

There is good coverage of signs for each of the facilities on the park, they are all on a cream background with varying colours of text in green, blue and purple of various signage.

All pitches are within 100m of a fire point, refuse bay and recycling bins, and all pitches are within 150m of a shower block, where there is a chemical disposal point. Campers are also no further than 20m from a water point. All doors on the blocks have clear door opening widths of 31.4 inches (80cms).

### **Toilet and washing facilities**

There are 3 toilet/shower blocks on the park. Broken down as follows:

#### Block one

Closest to the static caravans and on the open field for touring. In the ladies there are 10 WCs, 3 showers, 9 wash basins, and a baby changing area. In the men's there are 5 WCs, 3 showers and 9 wash basins, plus a long urinal. There is also a disabled shower, WC and wash basin here (more below).

The pots and pans room has 3 sinks with no clear space underneath.

#### Block two

This is at the top of the park, furthest away from the reception. In the ladies there are 13 WCs, 4 showers, 11 wash basins and a baby changing area. In the gents there is 8 WCs, 4 showers and 11 wash basins, plus 6 urinals. There is also a disabled shower, WC and wash basin here (more below).

The pots and pans room at this block has 4 sinks with no clear space underneath.

#### Block three

This block is next to the pod field, and closest to the main entrance to the camping field. In the ladies there are 10 WCs, 11 wash basins, 5 showers and a vanity room. In the men's there are 5 WCs, 5 urinals, 5 showers and 11 wash basins. There is also a small vanity area here.

The pots and pans room at this block has 4 sinks with no clear space underneath. There are also 3 steps to access this pots and pans room. There is also a disabled shower, WC and wash basin here (more below).

Block three also has two family wash rooms, which are separate rooms consisting of a shower, WC and wash basin. There is also a baby changing facility at this block with a sink, baby bath and nappy disposal point.

Pitches are allocated on arrival (after check-in) by the warden. The warden can advise on the pitches available at that point.

The 3 disabled toilet/shower rooms are located at each block and are unisex rooms. There is no designated parking by the blocks, but we may be able to find space for you to park near to the block if required. The rooms are not locked, so you can access these without a code or pass.

All entry is a level, concrete ramp. The clear opening widths are all 31.4 inches (80cms). There is clear space for a wheelchair to the side of the WC in all 3 blocks. In block 1 it is to the right with a 1.6m gap, in block 2 it is to the left with a 1.8m gap, and in block 3 the gap is to the right at 1.6m.

Each toilet seat is 17.7 inches (45cms), 16.5 inches (42cms), and 17.7 inches (45cms) from the floor respectively. Blocks 1 and 2 has a fixed, horizontal grab rail to the wall side and an adjustable grab rail to the open side, which can also be used for support while showering.

The lighting is single bathroom lights in each room, with windows also providing natural light. All floors are tiled. Block one has a single lever tap for hot and cold on the wash basin. The other two blocks have a hot lever and cold lever tap on each basin. Blocks one and two have adjustable levers on the showers, in block three it is a push button.

### **Food and drink outlets**

All the food and drink outlets are located in the same buildings. There is a café, fish and chip shop, mini-market and laundry all in the same block of buildings. There is no designated blue badge parking, but again there is somewhere to park the car near to the buildings for disabled access, there is no general parking here.

There is level and ramped access to either side of the block, with all amenities off the one corridor. Both doors are double doors to the corridor and the clear opening width is 1.58m. Internal doors have a clear opening width of 31.4 inches (80cms). There are ceiling panel lights throughout the block and in the corridor. The floors are all tiled, with the exception of the café, which has a wooden-look laminate.

All areas are level and there is space for a wheelchair and pushchair between all potential obstacles in each of the areas. Each outlet will be able to provide you with any vegetarian, vegan or special dietary requirements.

Each outlet has counter service, and in the fish and chip shop, there is a large menu on the wall. Assistance with prices, reading of menus or anything else can be provided by the staff in the outlets.

In the café, the tables have a grey marbled effect on the tables, with stainless steel cutlery.

The nearest WCs are in the bar area, leisure centre or block one. The leisure centre is also the nearest disabled WC.

### **Shop**

The shop is level throughout, with access for wheelchairs between display racks. The display racks are 3 tiered, with various goods stocked in the shop, the same sort of thing you'd expect to find in a convenience store. There is no low counter area, but there is space at the end of the counter for access for those in a wheelchair.

There is background music in the shop, but this can be turned down or off if required. Staff are always happy to help and will assist in any way they can.

### **Launderette**

There is parking available to access the launderette if required by disabled guests, there is no general parking here. There are two steps up to the laundry room with a clear door opening width of 31.4 inches (80cms). It is level throughout with tiled floor, and strip LED lighting. There are several washing machines and dryers. The washers are top loaders, while the dryers are front loaders. There are adjustable ironing boards in the launderette, with irons available from the wardens unit.

### **Leisure Facilities**

The leisure centre is split across two levels. On the ground floor is the swimming pool, changing rooms, arcade machines and teen chill out rooms. As well as the swimming kiosk, disabled toilet and seating area.

On the first floor, there is a bowling alley, pool tables, table tennis tables and ladies and gents toilets.

Access to the ground floor is level, with two sliding doors at entry. The width of the individual doors is 1.12m leaving plenty of space for wheelchair or pushchair access. The floors are level throughout the ground floor, with a flight of stairs leading up to the first floor. Unfortunately, we aren't able to offer a lift or other access to the first floor.

There are no disabled changing facilities in the changing rooms. There is a disabled toilet in the leisure centre on the ground floor. The clear opening door widths are 52cms on the changing cubicles and 82cms on the internal doors.

Access to the water is via steps within the water, or via pool step ladder. The steps are in built under the water, and the first step in to the water is 17cms from the pool edge to the step. There is a hand rail here for assistance if necessary. There are two pools, a shallow pool which has 4 steps to the pool floor and main pool which has 5. The maximum depth is 1.6m.

The pool lighting is a combination of natural light, with two spotlights and in-pool lighting. The flooring is a mixture of tiled floors – mostly in swimming pool area, and a hard laminate style lino. The leisure centre opens 9am-11pm (varies throughout the season) and the pool opens 9am-7pm (sessions vary, please contact us or read more on the website).

### **Clubs and Entertainment**

The bar complex is split across two floors, with a family lounge and adult only section on the ground floor, and adults only lounge upstairs. Both have a bar and pool tables, plus other entertainment machines.

To access the bar there is one main entrance, with ramped access on flagstones to the main door, or access via 5 steps. At the main door there is a lip, 7cms high. The main door clear opening width is 1.6m. Alternatively, access can be made via a side door and fire exit if necessary. The opening widths are 73cms and 1.6m respectively.

The main family lounge is level throughout with carpet throughout, except near to the bar. There is a laminate type lino 1.95. from the bar up to the bar itself. There are several free-standing tables and chairs which can be moved if necessary. The general gap between tables is 2.10m ensure plenty of space for wheelchairs and pushchairs. The lighting in the conservatory end of the bar is enhanced by the natural light, with additional disco lights on during the evenings.

The nearest WC is in the leisure centre. There is also a disabled WC at shower block 1, which is a little further.

### **Additional information**

There are visual signs throughout the park and facilities for fire exits and other important information.

We welcome assistance dogs and there is a dog exercise area at the top of the park, towards the Cleveland Way. There are water bowls outside the bar for drinking water.

We have somewhere where we can charge motorised scooters or battery powered wheelchairs, if required. Please ask at reception.

There are contrasting floor and wall colours. Although the colours are varied throughout the buildings, there is a contrast between the floor colour and the wall colour.

Internet is available via WiFi at the Flower of May. We offer a basic, free service in the bar area or an upgraded service for a charge. More information is available on request or via our website. There is generally a good coverage for mobile phone reception, including 3G and 4G on the park.

The nearest hospital is at Scarborough, which has an A&E department, and a drop-in centre, although appointments at the drop in centre are advised. The most local GP is in Filey and they allow 'temporary' patients.

There are many local attractions in the surrounding areas, some of which are featured on our website under the 'Days out in Scarborough' section, with links through to the attraction website.

### **Contact information**

Address: Flower of May Holiday Park, Leeberton Cliff, Scarborough, North Yorkshire, YO11 3NU

Phone: 01723 584311

Email: [info@flowerofmay.com](mailto:info@flowerofmay.com)

Website: [www.flowerofmay.com](http://www.flowerofmay.com)

Minimum opening hours (increased during the season): 9am-5pm