



Head Office:
Flower of May Holiday Parks Ltd.
Lebberston Cliff
Scarborough
North Yorkshire YO11 3NU

Tel: (01723) 584311 / 582324
Fax: (01723) 585716
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September 2017

Dear Customer,

Seasonal Touring Pitch 2018

We are inviting applications for 2018 Seasonal Touring Pitches. Please note we cannot allocate pitches until existing customers have renewed.

The dates for you to enjoy using your caravan on the Park are:-

Friday 16th March, 9am - Sunday 4th November, 3pm

Once you have made your selection, please complete the enclosed booking form and return it to your chosen Park.

Please read carefully the terms and conditions of your annual seasonal touring caravan pitch which are detailed fully in the "Our Agreement with You" page. These terms exist for the benefit and enjoyment of all our customers, and we hope you will support us in achieving them.

Next season we are offering customers the opportunity to pay in two instalments, 1st March and 1st June. There will be a late payment fee of £25 if not paid in full by 1st June 2018.

Please do not hesitate to contact the individual Parks if you require any further information regarding the pitches or facilities available.

May I take this opportunity to wish you a very happy, enjoyable and hopefully sunny 2018 Season.

With kind regards

J. Atkinson

Joanne Atkinson

Regional parks are:

*Fir Tree Park
Jewison Lane
Bridlington
East Yorkshire
YO16 6YG
(01262) 676442*

*Riverside Meadows
Ure Bank Top
Ripon
North Yorkshire
HG4 1JD
(01765) 602964*

*Rosedale Abbey
Caravan Park
Rosedale, Nr. Pickering
North Yorkshire
YO18 8SA
(01751) 417272*

*Goosewood Holiday Park
Sutton-on-the-Forest
York
North Yorkshire
YO61 1ET
(01347) 810829*

Seasonal Touring Pitch Fees 2018

Friday 16th March - Sunday 4th November 2018

Park	Pitch Options Pre-payment meters on all pitches	Seasonal Pitch Price <i>Inc VAT at 20%</i>
Flower of May Lebberston Cliff Scarborough North Yorkshire YO11 3NU Tel: 01723 584311	STAR PITCH Hard Standing Pitch with All-weather Awning Space, Metered Electric hook up, Tap and Drain	£1,850.00
Fir Tree Park Jewison Lane Bridlington East Yorkshire YO16 6YG Tel: 01262 676442	METERED ELECTRIC PITCH	£1,800.00
Riverside Meadows Ure Bank Top Ripon North Yorkshire HG41JD Tel: 01765 602964	METERED ELECTRIC PITCH	£1,720.00
	METERED PREMIER PITCH	£1,820.00
<i>ANNUAL AWNING TICKET: Awnings cannot be left erected when caravan unoccupied</i>		£110.00

Prices are inclusive of Rates, Water Rates and VAT at 20%
SEASON TICKETS MUST BE DISPLAYED IN TOURING CARAVAN WINDOW

Seasonal Touring Pitch Reservation Form 2018

Please select a park:

FLOWER OF MAY <input type="checkbox"/>	FIR TREE PARK <input type="checkbox"/>	RIVERSIDE MEADOWS <input type="checkbox"/>
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Please reserve me the following:

	1 st Choice	2 nd Choice	Office Use Only
Star Pitch (FOM ONLY)	<input type="checkbox"/>	<input type="checkbox"/>	
Premier Pitch (RIPON ONLY)	<input type="checkbox"/>	<input type="checkbox"/>	
Electric Pitch (FIR TREE & RIPON ONLY)	<input type="checkbox"/>	<input type="checkbox"/>	

Will you be using an Awning? (£3 per night)	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Will you require an annual awning ticket? (£110 per season)	Yes <input type="checkbox"/>	No <input type="checkbox"/>
NB awnings cannot be left erected when caravan is unoccupied.		

NAME			DATE	
ADDRESS				
POST CODE				
PHONE NUMBER			CAR REGISTRATION	
CARAVAN MAKE			CARAVAN MODEL	
SHIPPING LENGTH		CARAVAN REGISTRATION		
YEAR OF CARAVAN		DOG YES <input type="checkbox"/> NO <input type="checkbox"/> No'.....	BREED OF DOG(S)	

Please carefully read and tick the following before signing your application:

1	I have read, and agree, on behalf of all members of my party, to the terms and conditions as detailed in the “ Our Agreement with you ” Document	<input type="checkbox"/>
2	I understand that no reservation exists until I have received a confirmation and numbered receipt	<input type="checkbox"/>
3	I have enclosed a deposit of £200.00 (cheques made payable to Flower of May Holiday Parks Limited)	<input type="checkbox"/>
4	I will pay the balance payment in two equal instalments, on 1st March and 1st June 2018 . (Customers may still pay the full Balance payment on 1 st March if they wish to do so. A late payment fee of £25 will be due if not paid in full by 1 st June 2018.)	<input type="checkbox"/>

Signature:		Date:	
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WINTER STORAGE

I confirm that I require winter storage for 2017/2018 at a cost of £200.00

Signature:		Date:	
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PLEASE ENCLOSE PAYMENT OF £400.00 WITH THIS FORM AND PROOF OF INSURANCE BY MONDAY 9th OCTOBER 2017 (SEND TO CHOSEN PARK)

Our Agreement with You: Please carefully consider the following prior to reserving a pitch:

Our agreement with you binds you, the person named on the reservation form, and all members of your party, including children and any day visitors. You must ensure that all members of your party are aware of, and accept all of this agreement. It starts from the day the reservation is made and continues until the last member of your party has left the park on 4th November 2018.

The Management reserve the right to decline any application for a seasonal touring pitch.

We have the right to cancel your reservation, or to instruct you or your party to leave the Park immediately, without compensation or refund, should you or any of your party not comply with this agreement, particularly relating to the terms where behaviour and conduct have not been complied with, or where you or any member of your party has been asked to leave any of our Parks on a previous occasion.

All touring caravans must be fully insured - Proof of insurance must be supplied.

Please note caravans are stored at owner's risk. Customers booking winter storage will be asked to move their own caravan to the storage area. **Anyone requiring assistance to move their caravan either with or without a vehicle will be asked to pay an advance charge of £50.00 and produce a receipt for such to the warden before any assistance can be given.**

A seasonal touring pitch is strictly for owners and their immediate family (mother, father, son, daughter, grandchildren etc.) and not extended family members (aunts, uncles, brothers, friends etc.)

There must be no sub-letting under any circumstances. Failure to abide by this rule will result in the owner and caravan being asked to leave the Park.

Caravans must not be rented out or hired, and to be used for holiday / leisure only.

Use of the caravan on the Park is recreational only, and not residential. The caravan may be occupied on the Park to a maximum of 26 nights in any one visit. After any visit of 26 successive nights there must be an interval of 2 nights prior to a return visit.

Single sex parties of 3 or more persons & unaccompanied young parties are not accepted.

You must be over 21 to apply. There must always be at least one responsible adult over the age of 21 in any seasonal touring caravan.

Only one car is permitted to be parked at the side of your caravan. Excuses will not be accepted for a greater number of vehicles.

Commercial vehicles / vehicles displaying advertising by arrangement only.

Customers must not carry out any trade or business whilst on the Park.

Please note that we allocate pitches against the Touring Caravan Make, Model and Dimensions which you specify on your Reservation Form. If you change your Caravan prior to the commencement of or mid-way through the season we cannot guarantee to be able to accommodate you.

Seasonal pitches are non-transferable. I.e. if you sell your caravan, the remainder of the season is not included & the caravan must leave the pitch.

Relinquishing a seasonal pitch – four weeks' notice is required prior to the relinquishment of a pitch. A pro-rata monthly refund will be given of the amount paid, for the remaining full months after the end of the notice period. Refunds will not be considered for any caravan removed from the Park after 30th June.

Owners are expected to keep the Park clean, in particular the ground under and adjacent to their caravan. No items / litter to be stored under the caravan. Caravans are to be kept in a clean and tidy condition. Caravans / cars must not be washed on the Park.

Any item that causes an obstruction to the grass cutter or strimmer will be removed from the pitch and disposed of if uncollected.

The proprietor reserves the right to refuse admission to the park to any person, and to terminate the seasonal contract if in our opinion you or your party are deemed to be behaving unreasonably or inappropriately, causing damage to property / vegetation, annoyance to others or making excessive noise after midnight.

No caravan is to have a greater number of occupants than the specified number of berths

Storage Boxes are strictly not allowed.

Cables must be disconnected when the caravan is unoccupied.

Integrated rotary / window dryers are permitted if attached only to caravan. Freestanding drying implements are not permitted.

Aerial's / satellite dishes must not be attached to any Park property.

Sky lanterns are not permitted. Flags, bunting, streamers and solar lights (*in the ground*) are not permitted.

BBQs must be raised off the ground and not left unattended.

The waste disposal points are provided for normal household waste and recycling. All chemical waste from caravan toilets must be disposed of in the chemical waste disposal point provided. All grey waste must be disposed of into marked drainage points only and must not be discharged into the ground.

New applications for continental caravans will not be accepted. Caravans over 15 years old will not be accepted, i.e. pre 2003.

Caravans are provisionally accepted, and are subject to individual inspection on arrival.

Pitch allocation will not be finalised until day of arrival. Once allocated, the pitch is not transferable.

Deposits are non-refundable. Unpaid cheques charged at £20-00 each.

Our aim is to provide a relaxed Holiday Park suitable for families - Please note the Following:

Full facilities may not be available early and late season.

Please note Flower of May / Fir Tree Leisure Complex is chargeable on a pay-as-you-use basis

The quoted entertainment may vary due to conditions outside management control and the management therefore reserves the right to amend or cancel accordingly without prior notice.

If you require more specific information regarding our facilities, leisure or entertainment programmes, do not hesitate to contact our booking office and we will be only too happy to provide further information

Behaviour and Compliance with this Agreement – your behaviour should not be excessive, noisy or disruptive, especially at night. Offensive or illegal behaviour will not be tolerated. We may ask you or any member of your party to leave immediately if your conduct is considered by us to be inappropriate, likely to cause harm, or impair the enjoyment, comfort or safety of other customers, staff or the general public, or is likely in our belief, to breach any of our agreement with you. No refunds or compensation will be given in these circumstances. All accidents must be reported to reception.

Children’s Supervision & Parental Responsibility – you are responsible for the supervision of all members of your party under the age of 21. You must supervise your children and babies at all times. Children under 8 must be accompanied at all times on the Park by an adult. All young children must be accompanied to all facilities (including playgrounds, bars and leisure complex). In order to provide a relaxing family environment, all young children must be supervised, and older children must behave accordingly when on the Park.

Bikes, Scooters and Recreational Vehicles-

Motorised / Battery operated recreational vehicles cannot be used on the Park. (Includes scooters, bikes and children’s ride-ons)

Bicycles and scooters should be stored either in or next to your caravan, clear of the grass to enable cutting.

Parents must ensure that bikes / scooters are ridden in a courteous and responsible manner and supervised by a responsible adult. Bike racks must be used, where provided.

Please make sure that bicycles are parked sensibly and do not cause an obstruction to other guests or vehicles.

In the interests of safety, **bicycles are to only be ridden during the hours of daylight.**

Play areas must not be used after dark.

Legislation & licensed Premises- we reserve the right to refuse to serve or sell alcohol to anyone who: Is under the age of 18, or appears to us to be under 18 (and cannot prove otherwise), or we, in our sole discretion, consider to have been drinking excessively.

You may not bring or use any shotgun, knife, firearm, archery equipment, fireworks (including sparklers), illegal substances or similar to any Park under any circumstances.

Photography - To ensure safety, we use CCTV cameras on our Parks. Please note: still, digital or video photography is not allowed in any changing area or swimming pool. We occasionally take photographs for advertising purposes; if you do not wish to appear in any such material please inform us where you see this happening.

<p>Dogs – Owners must strictly adhere to the following: No animals, other than dogs, may occupy caravans. Dogs must be kept on a short lead at all times. Dogs must be exercised off the Park or on a designated dog exercise area. Dogs must not foul the public areas. Owners must clear up after their pets at all times. Dogs are not allowed in any building or play areas. Dogs must not be left unaccompanied in cars or caravans. Only the permitted number of Dogs may be exercised at any one time by an individual. If you already have the maximum number of dogs permitted, visitors must not bring pets.</p>	<p>FLOWER OF MAY & FIR TREE PARK</p> <p>1 DOG ONLY</p>	<p>RIVERSIDE MEADOWS</p> <p>2 DOGS ONLY</p>
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CHARGABLE EXTRAS

Awnings*	£3 per night	Awnings must be paid for prior to assembly. Tickets MUST be displayed. Ticket must be obtained from reception in advance. Awning must not be erected if the caravan is unoccupied
Annexe Awnings*	£4 per night	Ticket must be obtained from reception in advance. Awning must not be erected if the caravan is unoccupied
Seasonal awning*	£110	Ticket must be collected from reception and displayed throughout the season. Awning must not be erected if the caravan is unoccupied. Awning must be taken down after 14 consecutive days for a minimum of 5 days.
Extra Cars (overnight)	£5 per night	Ticket must be obtained from reception (<i>all parks</i>) and parked in overnight car park – (<i>Flower of May only</i>) ONLY ONE EXTRA CAR IS PERMITTED
Extra Cars (Day Visitor)	Enquire at Reception	Ticket must be obtained from reception (<i>all parks</i>) and parked in designated car park

*Awnings must not exceed the length/width of caravan without prior agreement in writing