



Head Office:
Flower of May Holiday Parks Ltd.
Lebberston Cliff
Scarborough
North Yorkshire YO11 3NU

Tel: (01723) 584311 / 582324
Fax: (01723) 585716
Email: info@flowerofmay.com

November 2018

Dear Customer,

Seasonal Touring Pitch 2019

We are pleased to be inviting applications for 2019 Seasonal Touring Pitches. Please return your booking form with deposit as soon as possible to confirm your requirements.

The dates for you to enjoy using your caravan on the Park are:-

Friday 1st March 2019 9am – Thurs 2nd January 2020 3pm

Once you have made your selection, please complete the enclosed booking form and return it to Goosewood as soon as possible. This park is very popular so we encourage a speedy return of this form and we will confirm with you if you have been successful in reserving a pitch.

Please read carefully the terms and conditions of your annual seasonal touring caravan pitch which are detailed fully in the “*Our Agreement with You*” page. These terms exist for the benefit and enjoyment of all our customers, and we hope you will support us in achieving them.

Next season we are offering customers the opportunity to pay in two instalments, 1st February and 1st June. **We do not accept payment on arrival as staff are busy on arrival day on the park. Please adhere to the due payment dates. Late payment fees will be charged.**

Please do not hesitate to contact the Park if you require any further information regarding the pitches or facilities available.

May I take this opportunity to wish you a very happy, enjoyable and hopefully sunny 2019 Season.

With kind regards

J. Atkinson

Joanne Atkinson

Regional parks are:

Fir Tree Park
Jewison Lane
Bridlington
East Yorkshire
YO16 6YG
(01262) 676442

Riverside Meadows
Ure Bank Top
Ripon
North Yorkshire
HG4 1JD
(01765) 602964

Goosewood Holiday Park
Sutton-on-the-Forest
York
North Yorkshire
YO61 1ET
(01347) 810829

Goosewood ST 2019

GOOSEWOOD

Seasonal Touring Pitch Fees 2019

Friday 1st March 2019 – Thursday 2nd January 2020 3pm

Park	Pitch Options Pre-payment meters on all pitches	Seasonal Pitch Price Including VAT @ 20%
Goosewood Holiday Park, Sutton on the Forest, York YO61 1ET Tel: 01347 810829	ELECTRIC PITCH	£2,150.00
	SUPERPITCH (Limited availability) ABOVE PRICES INCLUDE STORAGE ON PARK FOR JANUARY+FEBRUARY 2019 IF REQUIRED.	£2,360.00
	ANNUAL AWNING CHARGE ANNUAL AWNING AGREEMENT MUST BE SIGNED ALLOWING AWNING TO BE LEFT ERECTED.	£120.00

Prices are inclusive of Rates, Water Rates and VAT @ 20%

Early cancellation fee of £100 applies if you choose to cancel this annual contract once booked.

SEASON TICKETS MUST BE DISPLAYED IN TOURING CARAVAN WINDOW
AWNING TICKETS MUST BE DISPLAYED AT ALL TIMES

Seasonal Touring Pitch Reservation Form 2019

GOOSEWOOD

Please reserve me the following:

<p>Super Pitch <input type="checkbox"/></p> <p>Electric Pitch <input type="checkbox"/></p> <p>Annual Awning <input type="checkbox"/></p>	<p><i>Office Use Only</i></p>
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Will you be using an Awning? (chargeable at £3.00 per night unless an annual ticket is purchased)

Yes No

NAME	DATE		
ADDRESS			
POST CODE			
PHONE NUMBER	CAR REGISTRATION		
CARAVAN MAKE	CARAVAN MODEL		
SHIPPING LENGTH	CARAVAN REGISTRATION		
YEAR OF CARAVAN	DOG YES <input type="checkbox"/> NO <input type="checkbox"/> No'.....	BREED OF DOG(S)	

Please carefully read and tick the following before signing your application:

1	I have read, and agree, on behalf of all members of my party, to the terms and conditions as detailed in the " <i>Our Agreement with you</i> " Document	<input type="checkbox"/>
2	I understand that no reservation exists until I have received a confirmation and numbered receipt	<input type="checkbox"/>
3	I have enclosed a deposit of £200.00 (cheques made payable to Flower of May Holiday Parks Limited)	<input type="checkbox"/>
4	I will pay the balance payment in two equal instalments, on 1st February and 1st June 2019 . (customers may still pay the full Balance payment on 1 st February if they wish to do so)	<input type="checkbox"/>

Signature:	Date:
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Please send your completed form with £200 deposit (cheques made payable to Flower of May Ltd) to: Goosewood Holiday Park, Sutton on the Forest, York, YO61 1ET by 10th December 2018

ANNUAL SEASONAL AWNINGS AT GOOSEWOOD

After careful consideration, we have decided by request to allow seasonal touring caravans to leave awnings erected if they so wish but subject to the following conditions:-

1. The annual awning fees of £120 must be paid in advance before the period of erection and the authorisation ticket displayed clearly in the caravan window.
2. The grass areas next to the awning are to be kept cut & tidy by the caravan owners. The grass will be cut up to 12 inches from the awning by ground staff. The awning should be lifted every so often to allow light on the grass.
3. The awning is left erected entirely at owner's risk. This means there may be a risk of damage when mowers and strimmers are used near the awning and random stones may be fired towards the awning. We will take care when cutting nearby but we cannot be held responsible for damage due to incidents of this nature.
4. It is the caravan owner's responsibility to attend to the awning if damage occurs from stormy weather.
5. Caravan owners will be responsible for maintaining the awning in clean and tidy order. This means moss and leaves should be removed regularly.
6. The awning should not be longer or wider than the caravan (unless approved by Flower of May in writing). Annex awnings are not to be left erected when caravan is unoccupied. Annex awnings require an authorisation ticket obtained from reception.

I agree to the above terms and conditions.

SIGNED:

PRINT NAME:

DATE:

Our Agreement with You: Please carefully consider the following prior to reserving a pitch:

Our agreement with you binds you, the person named on the reservation form, and all members of your party, including children and any day visitors. You must ensure that all members of your party are aware of, and accept all of this agreement. It starts from the day the reservation is made and continues until the last member of your party has left the park on 2nd January 2020.

The Management reserve the right to decline any application for a seasonal touring pitch.

We have the right to cancel your reservation, or to instruct you or your party to leave the Park immediately, without compensation or refund, should you or any of your party not comply with this agreement, particularly relating to the terms where behaviour and conduct have not been complied with, or where you or any member of your party has been asked to leave any of our Parks on a previous occasion.

All touring caravans must be fully insured - Proof of insurance must be supplied.

Please note caravans are stored at owner's risk.

A seasonal touring pitch is strictly for owners and their immediate family (mother, father, son, daughter, grandchildren etc.) and not extended family members (aunts, uncles, brothers, friends etc.)

There must be no sub-letting under any circumstances. Failure to abide by this rule will result in the owner and caravan being asked to leave the Park.

Caravans must not be rented out or hired, and to be used for holiday / leisure only.

Use of the caravan on the Park is recreational only, and not residential. The caravan may be occupied on the Park to a maximum of 26 nights in any one visit. After any visit of 26 successive nights there must be an interval of 2 nights prior to a return visit.

Single sex parties of 3 or more persons & unaccompanied young parties are not accepted.

You must be over 21 to apply. There must always be at least one responsible adult over the age of 21 in any seasonal touring caravan.

Only one car is permitted to be parked at the side of your caravan. Excuses will not be accepted for a greater number of vehicles.

Commercial vehicles / vehicles displaying advertising by arrangement only.

Customers must not carry out any trade or business whilst on the Park.

Please note that we allocate pitches against the Touring Caravan Make, Model and Dimensions which you specify on your Reservation Form. If you change your Caravan prior to the commencement of or mid-way through the season we cannot guarantee to be able to accommodate you.

Seasonal pitches are non-transferable. i.e. if you sell your caravan the remainder of the season is not included, the caravan must leave the pitch.

Relinquishing a seasonal pitch – four weeks' notice is required prior to the relinquishment of a pitch. A pro-rata monthly refund will be given of the amount paid, for the remaining full months after the end of the notice period. Refunds will not be considered for any caravan removed from the Park after 30th June.

Owners are expected to keep the Park clean, in particular the ground under and adjacent to their caravan. No items / litter to be stored under the caravan. Caravans are to be kept in a clean and tidy condition. Caravans / cars must not be washed on the Park. Any item that causes an obstruction to the grass cutter or strimmer will be removed from the pitch and disposed of if uncollected.

The proprietor reserves the right to refuse admission to the park to any person, and to terminate the seasonal contract if in our opinion you or your party are deemed to be behaving unreasonably or inappropriately, causing damage to property / vegetation, annoyance to others or making excessive noise after midnight.

No caravan is to have a greater number of occupants than the specified number of berths

Storage Boxes are strictly not allowed.

Cables must be disconnected when the caravan is unoccupied.

Integrated rotary / window dryers are permitted if attached only to caravan. Freestanding drying implements are not permitted.

Aerial's / satellite dishes must not be attached to any Park property.

Sky lanterns are not permitted. Flags, bunting, streamers and solar lights (*in the ground*) are not permitted

BBQs must be raised off the ground and not left unattended.

The waste disposal points are provided for normal household waste and recycling. All chemical waste from caravan toilets must be disposed of in the chemical waste disposal point provided. All grey waste must be disposed of into marked drainage points only and must not be discharged into the ground.

New applications for continental caravans will not be accepted. Caravans over 15 years old will not be accepted, i.e. pre 2004.

Caravans are provisionally accepted, and are subject to individual inspection on arrival.

Pitch allocation will not be finalised until day of arrival. Once allocated, the pitch is not transferable.

Deposits are non-refundable. Unpaid cheques charged at £20-00 each.

Our aim is to provide a relaxed Holiday Park suitable for families - Please note the following:

Full facilities may not be available early and late season

Please note Flower of May / Fir Tree / Goosewood Leisure Complex is chargeable on a pay-as-you-use basis

The quoted entertainment may vary due to conditions outside management control and the management therefore reserves the right to amend or cancel accordingly without prior notice.

If you require more specific information regarding our facilities, leisure or entertainment programmes, do not hesitate to contact our booking office and we will be only too happy to provide further information

Behaviour and Compliance with this Agreement – your behaviour should not be excessive, noisy or disruptive, especially at night. Offensive or illegal behaviour will not be tolerated. We may ask you or any member of your party to leave immediately if your conduct is considered by us to be inappropriate, likely to cause harm, or impair the enjoyment, comfort or safety of other customers, staff or the general public, or is likely in our belief, to breach any of our agreement with you. No refunds or compensation will be given in these circumstances. All accidents must be reported to reception.

Children's Supervision & Parental Responsibility – you are responsible for the supervision of all members of your party under the age of 21. You must supervise your children and babies at all times. Children under 8 must be accompanied at all times on the Park by an adult.

All young children must be accompanied to all facilities (including playgrounds, bars and leisure complex).

In order to provide a relaxing family environment, all young children must be supervised, and older children must behave accordingly when on the Park.

Bikes, Scooters and Recreational Vehicles-

Motorised / Battery operated recreational vehicles cannot be used on the Park. (Includes scooters, bikes and children's ride-on's)

Bicycles and scooters should be stored either in or next to your caravan, clear of the grass to enable cutting.

Parents must ensure that bikes / scooters are ridden in a courteous and responsible manner and supervised by a responsible adult. Bike racks must be used, where provided.

Please make sure that bicycles are parked sensibly and do not cause an obstruction to other guests or vehicles.

In the interests of safety, **bicycles are to only be ridden during the hours of daylight.**

Play areas must not be used after dark.

Legislation & licensed Premises- we reserve the right to refuse to serve or sell alcohol to anyone who: Is under the age of 18, or appears to us to be under 18 (and cannot prove otherwise), or we, in our sole discretion, consider to have been drinking excessively.

You may not bring or use any shotgun, knife, firearm, archery equipment, fireworks (including sparklers), illegal substances or similar to any Park under any circumstances.

Photography - To ensure safety, we use CCTV cameras on our Parks. Please note: still, digital or video photography is not allowed in any changing area or swimming pool. We occasionally take photographs for advertising purposes; if you do not wish to appear in any such material please inform us where you see this happening.

The Lakes (Goosewood Only)

Please do not let children play or wander unsupervised around the lake.

The Park's fishing rights are only available to park users that hold a valid Park Fishing Permit. Permits are available from Reception

All types of recreation on the lake or stream are strictly prohibited.

Children must be accompanied by a responsible adult aged 18 or over whilst fishing.

Dogs – Owners must strictly adhere to the following:

No animals, other than dogs, may occupy caravans.

Dogs must be kept on a short lead at all times.

Dogs must be exercised off the Park or on a designated dog exercise area.

Dogs must not foul the public areas. Owners must clear up after their pets at all times.

Dogs are not allowed in any building or play areas.

Dogs must not be left unaccompanied in cars or caravans.

Only the permitted number of Dogs may be exercised at any one time by an individual. If you already have the maximum number of dogs permitted, visitors must not bring pets.

GOOSEWOOD

2 DOGS ONLY

CHARGABLE EXTRAS

Awnings*	£3 per night	Awnings must be paid for prior to assembly. Tickets MUST be displayed. Ticket must be obtained from reception in advance. Awning must not be erected if the caravan is unoccupied
Annexe Awnings*	£4 per night	Ticket must be obtained from reception in advance. Awning must not be erected if the caravan is unoccupied
Annual Awning*	£120	Ticket must be collected from reception and displayed throughout the season. Annual Awning Agreement must be signed.
Extra Cars (overnight)	£5 per night	Ticket must be obtained from reception (<i>all parks</i>) and parked in overnight car park – (<i>Flower of May only</i>) ONLY ONE EXTRA CAR IS PERMITTED
Extra Cars (Day Visitor)	Enquire at Reception	Ticket must be obtained from reception (<i>all parks</i>) and parked in designated car park

*Awnings must not exceed the length/width of caravan without prior agreement in writing.

